

Our Service Area:

COAST Transportation is committed to providing safe, reliable, and accessible transportation for the following counties:

- Asotin
- Clearwater
- Garfield
- Idaho
- Whitman
- Latah
- Spokane*
- Lewis
- Benewah*
- Nez Perce
- Kootenai*

* Special Conditions Apply

Our Schedule:

Office Hours: 8AM-4:30PM

Service Schedule: 6AM-6PM

210 S Main St. Colfax, WA 99111

We are CLOSED on...

- New Years Day
- Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day After Thanksgiving
- Christmas Day



210 S Main St

PO Box 107

Colfax, WA 99111

Recipient Name
Address
City, ST Zip Code



COAST

Public Transportation

Schedule A Ride!

Call us: (509) 397-2935
Toll Free: (800) 967-2899

Any Questions?

OUR MISSION

Safe and reliable transportation is essential in rural communities of all kinds. COAST Transportation is dedicated to supporting rural mobility needs through demand-response ride service.

HOW TO SCHEDULE A RIDE

To schedule a ride from COAST, please call one of the numbers provided a minimum of 48 hours/2 business days in advance of your desired ride time. When scheduling a ride, please be sure to tell us if anyone else will be coming with you, and make sure to mention all stops you need to make that day.

Either one of our volunteer drivers with their own vehicles or a paid driver with an accessible agency vehicle will come to pick you up.

BEFORE YOUR RIDE

Please be ready 15 minutes prior to your scheduled pick-up time. Thank you for your understanding!



TERMS OF SERVICE

In Washington, there is no income or age qualification. In Idaho, only elderly and disabled persons may use COAST services. Please check with us in regards to exceptions.

There are **NO FARES**, however donations are greatly appreciated! Call us or ask your driver about different ways you can donate. Your generosity enables us to continue to provide quality services!

If you qualify for MEDICAID, you must first call Special Mobility Services (SMS).

- WA - 1-800-892-4817
- ID - 877-503-1261

ACCOMODATIONS

A Personal Care Attendant (PCA) may ride with you at no extra cost. A PCA is someone who travels with a rider that is unable to travel alone. COAST is not responsible for providing PCAs. Please let us know if your PCA will be riding with you when scheduling your ride. This will ensure that there is space in the vehicle for your PCA to ride with you.

Our agency buses and vans can accommodate your wheelchair or power scooter. Please call us for specifications/sizing.

Service animals will also be accommodated. A service animal is any guide dog, signal dog or other animal (ex. miniature horse) individually trained to work or perform specific tasks for an individual with a disability.



Our team is committed to helping all those we come in contact with!

VOLUNTEERS

We are always in need of volunteer drivers!

As a volunteer driver, you will be using your own vehicle to give rides to community members who are unable to drive themselves. Volunteer drivers make their own schedule and can work as much or as little as they wish. Mileage reimbursement is provided at 57.5 cents per mile.

For further information or to obtain a volunteer packet, please contact us!

POLICIES & PROCEDURES

To find complete ADA, Comment, and Complaint Policies and Procedures, please visit: www.coacolfax.org

Written copies can also be sent upon request or may be picked up at our administrative office in Colfax.